

## ROCKFIN QUALITY POLICY

ROCKFIN S.A. devotes all its effort to continuous improvement of the products and services by comprehensive and full involvement of all its staff in creation and continuous development of a Quality Management System, compliant with the requirements of the international standards:

**PN-EN ISO 9001: 2015 and PN-EN ISO 3834-2 :2007**

We subject all our efforts to the problems, needs and expectations of our Clients, trying to foresee what they might need from us in the future.

The successes of our Company depends on the results of the work of all employees involved in the quality level of the implemented processes, manufactured products, provided services, operational improvement and innovation.

Satisfied Clients and Rockfin S.A employees are a key element to the Company Strategy and a guarantee of our success.

- We facilitate Clients access to our products and services through the continuous development of Rockfin S.A. organization,
- The Management Board of the Company actively participates in implementation of the principles of quality management system and takes actions that inspire all employees to engage in quality matters and continuous improvement,
- We develop co-operation with our Clients and ensure satisfaction of all requirements related to the implementation of products and services,
- We improve the processes of order / contracts performance so they are:
  - ✓ more flexible and agile - reacted more quickly to the volatility of the market of Customer requirements,
  - ✓ more effective - better meeting the Clients needs and expectations,
  - ✓ more efficient - meeting Clients requirements at lower costs,
- We care about the quality and reliability of our products and services we provide,
- We systematically review effectiveness of achieving our goals in order to continuously improve and develop the quality management system,
- We are committed to optimizing energy efficiency and thereby protecting the climate,
- We are working to reduce greenhouse gas emissions by actively participating in the energy transition and increasing the share of renewable energy in the global energy mix,
- We are sustainably and systemically reducing energy demand while saving energy.

I accept responsibility for the implementation of the Quality Policy,  
Chief Executive Officer, Chairman of the Board

Michał Wróblewski

Małkowo, May 28<sup>th</sup> 2024



Michał Wróblewski  
Dyrektor Generalny, Prezes Zarządu  
Chief Executive Officer, Chairman of the Board

